



Masks Accommodation Ideas for People with Disabilities

The Americans with Disabilities Act (ADA) allows “reasonable accommodations,” which means changes to the rules if you need one because of your disability. If your disability means you can’t wear a mask, you can ask not to wear it (the Governor’s mandate allows this). If a business feels there is a real safety concern having someone in their building who is not wearing a mask, you can ask for other kinds of help, like these.

- Ask to shop online or by phone.
- Ask to have orders delivered to you, brought to your car, left in a safe outdoor space for pick up.
- Ask to visit the store through a video feed (e.g., Zoom) and see what they have and to text or call in your order.
- Ask to come inside a few minutes before or after the business is open to the public.
- Ask for a scheduled appointment time that will limit wait time. See if you can wait in the car until your turn.
- Ask to wait in a separate, empty room instead of a general waiting room.

Visit <https://www.adainfo.org/> to get ideas and help from our local ADA Center.

Original design by The Arc of Northern Virginia - 5/29/2020



Masks Accommodation Ideas for People with Disabilities

The Americans with Disabilities Act (ADA) allows “reasonable accommodations,” which means changes to the rules if you need one because of your disability. If your disability means you can’t wear a mask, you can ask not to wear it (the Governor’s mandate allows this). If a business feels there is a real safety concern having someone in their building who is not wearing a mask, you can ask for other kinds of help, like these.

- Ask to shop online or by phone.
- Ask to have orders delivered to you, brought to your car, left in a safe outdoor space for pick up.
- Ask to visit the store through a video feed (e.g., Zoom) and see what they have and to text or call in your order.
- Ask to come inside a few minutes before or after the business is open to the public.
- Ask for a scheduled appointment time that will limit wait time. See if you can wait in the car until your turn.
- Ask to wait in a separate, empty room instead of a general waiting room.

Visit <https://www.adainfo.org/> to get ideas and help from our local ADA Center.

Original design by The Arc of Northern Virginia - 5/29/2020



Masks Accommodation Ideas for People with Disabilities

The Americans with Disabilities Act (ADA) allows “reasonable accommodations,” which means changes to the rules if you need one because of your disability. If your disability means you can’t wear a mask, you can ask not to wear it (the Governor’s mandate allows this). If a business feels there is a real safety concern having someone in their building who is not wearing a mask, you can ask for other kinds of help, like these.

- Ask to shop online or by phone.
- Ask to have orders delivered to you, brought to your car, left in a safe outdoor space for pick up.
- Ask to visit the store through a video feed (e.g., Zoom) and see what they have and to text or call in your order.
- Ask to come inside a few minutes before or after the business is open to the public.
- Ask for a scheduled appointment time that will limit wait time. See if you can wait in the car until your turn.
- Ask to wait in a separate, empty room instead of a general waiting room.

Visit <https://www.adainfo.org/> to get ideas and help from our local ADA Center.

Original design by The Arc of Northern Virginia - 5/29/2020



Masks Accommodation Ideas for People with Disabilities

The Americans with Disabilities Act (ADA) allows “reasonable accommodations,” which means changes to the rules if you need one because of your disability. If your disability means you can’t wear a mask, you can ask not to wear it (the Governor’s mandate allows this). If a business feels there is a real safety concern having someone in their building who is not wearing a mask, you can ask for other kinds of help, like these.

- Ask to shop online or by phone.
- Ask to have orders delivered to you, brought to your car, left in a safe outdoor space for pick up.
- Ask to visit the store through a video feed (e.g., Zoom) and see what they have and to text or call in your order.
- Ask to come inside a few minutes before or after the business is open to the public.
- Ask for a scheduled appointment time that will limit wait time. See if you can wait in the car until your turn.
- Ask to wait in a separate, empty room instead of a general waiting room.

Visit <https://www.adainfo.org/> to get ideas and help from our local ADA Center.

Original design by The Arc of Northern Virginia - 5/29/2020